

HOW TO EXCHANGE A BEACHBODY PRODUCT **(i.e. Exchange Chocolate Shakeology for Greenberry Shakeology)**

Following are the steps necessary to exchange your beachbody product for another product:

1. Locate your invoice that came with the product and make a copy of the invoice, for your records. You will need to send the original invoice back with the product
2. On the invoice, circle the item being returned.
3. You may use any mailing or shipping carrier you desire.
4. Packages have been lost before, so it is suggested that you purchase the shipping insurance for your package.
5. For assistance with returns, call customer service, 800-240-0913, Monday – Friday, 8am – 8pm, email teamcoachrelations@beachbody.com
6. Most returns are mailed to: Team Beachbody 3357 H South Park Place, Grove City, OH 43123.
7. Wait 24 hours before calling shipper and Beachbody to track your package.